



EMPLOYER SPOTLIGHT

WORK PARTNERS OCCUPATIONAL HEALTH SPECIALISTS



Hello
my name is

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WORK PARTNERS
OCCUPATIONAL HEALTH SPECIALISTS

www.WorkPartnersOHS.com

Located in San Diego County, WorkPartners clinics are full service Occupational Health clinics dedicated to supporting the health and wellness of local employees.



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AdminSure

What is your role and responsibility at AdminSure?

"I have been in the Workers' Compensation arena since 1999 and have held different titles throughout my tenure managing many different municipality claims. Currently I am the sole Claims Adjuster for the City of Lemon Grove, City of Vista, City of Encinitas and City of National City. My responsibility includes claims handling for all City personnel including all Safety Workers' Compensation claims."

What advice would you give as an experienced claims adjuster to the work comp manager of an organization?

"Don't create communication barriers, be approachable for issues, concerns or suggestions. Mentor your team - as not everyone is at the same experience level and a good team is a reflection of their Manager most of the time. Be a good listener - you can't fix issues that you don't understand. Last but not least, value and respect your employees, they are an integral part of 'the team' and none of us could do our job without the other. Hence the saying there is no 'I' in TEAM."

Is your partnership with WorkPartners successful?

"I've worked with so many first care industrial facilities over the years and by far WorkPartners operation impressed me from day one. The communication is open and they provide me with all needed medical information same day and likewise; I respond to any requests I receive from them same day or as soon as I possibly can. This enables us to work as a team to provide the claimant timely treatment and on the road to recovery without any added delays which is a win-win for everyone."

What is the most common misconception regarding workers' comp?

"I think the most common misconception is to think that the people that administer the claims are uncaring or inhumane when in fact the opposite is true. We work very hard and go above and beyond to timely provide benefits to Injured Workers who rightfully deserve them."

How do you keep a healthy work/life balance?

"These days, work-life balance can seem like an impossible feat. Technology makes workers more accessible around the clock, which can lead to becoming a "work-a-holic". I think learning to NOT be a perfectionist is key. As your family and work life changes, your responsibilities may also increase and perfectionism soon becomes out of reach. A healthier option is to strive NOT for perfection, but for excellence. Never lose sight of all that is truly important... taking care of yourself and your family."

What's the one thing about you few people know?

"That I'm a jokester and love to laugh. I am also a licensed private investigator and owned my own Investigation Company. I've held the appointed position of Ombudsman for the US Navy, and prior to that was the Family Support Group Leader, specifically the USS McClusky, which was based out of San Diego, CA."