



# EMPLOYER SPOTLIGHT

## WORK PARTNERS OCCUPATIONAL HEALTH SPECIALISTS



Hello  
my name is

**Felicia Amenta**

Workers' Compensation Program Mgr  
San Diego County & Imperial County  
Schools JPA



Located in North San Diego County, WorkPartners clinics are full service Occupational Health clinics dedicated to supporting the health and wellness of local employees.

[www.WorkPartnersOHS.com](http://www.WorkPartnersOHS.com)

### What is your role and responsibility?

*"I work in risk management for the San Diego County and Imperial County Schools JPA and I am responsible for the CA self-insured workers' compensation program for the 62 member school districts, community colleges, and charter schools in our workers' compensation pool. I am responsible for the oversight of our contracted third party administrator, Athens Administrators who handles our workers' compensation claims. I manage our custom Medical Provider Network (SD JPA MPN) with Anthem Blue Cross and Kaiser, along with all of our other ancillary contracted providers and vendors to ensure that we are providing the best services for our members."*

### What is your greatest workforce health or safety challenge?

*"We have great challenges with protecting and managing workers' compensation costs with our aging workforce and also in working with our Pharmacy Benefit Manager drug formulary and our SD JPA MPN providers to reduce the opiates that our injured employees are being prescribed to treat their chronic pain issues."*

### What health or safety campaign has been most successful?

*"We are very excited about our Learning Management System which allows us to provide online mandatory training and school safety courses to our member school districts. This has been a great alternative when the school sites are spread out and the employees have different work schedules so attending in person training is difficult. We also have in person training on Active Shooter Considerations for School Workers which empowers our employees with knowledge and options on what to do in the event of a school shooting."*

### Is your partnership with WorkPartners successful?

*"Yes, we have had a contract with WorkPartners since 2010 and they provide excellent occupational medical treatment for our injured employees as well as our pre-placement physical examinations, TB testing, drug testing and other medical services for our school district employees. The new facility in Vista is beautiful! We appreciate our partnership and they provide excellent services to our member school districts and charter schools in San Diego County."*

### What is your leadership philosophy?

*"My leadership philosophy is that in order to be successful in business you need to work well as a team, so this is how I approach my work with our partners at our TPA, Athens Administrators, our 6,000+ contracted medical providers in our Medical Provider Network (SD JPA MPN), and our JPA panel investigation and legal firms."*

### What is your favorite business quote?

*"The business of business is relationships; the business of life is human connection." Robin S. Sharma*

### What was the last good management book you read?

*"I am currently reading 'Emotional Intelligence 2.0' by Travis Bradberry & Jean Greaves who also wrote 'The Emotional Intelligence Appraisal'. This book has a great discussion on self management strategies and relationship management strategies that I find very interesting as it relates to my work."*

### Anything else you like to share with your peers?

*"I consider myself very lucky - I really enjoy my job working with our member school districts and charter schools in risk management at the San Diego County and Imperial County Schools JPA and providing excellent services to them is my number one priority."*